



ZUMBAWEAR[®] RETURN FORM

INSTRUCTIONS:
PLEASE READ THE RETURN POLICY, THEN COMPLETE THE FOLLOWING FORM AND SEND IT WITH THE ITEMS BEING RETURNED OR EXCHANGED TO THE ADDRESS BELOW. PLEASE WRITE ORDER NUMBER IN THE SPACE PROVIDED.

Zumba Shop NZ Ltd
7 Creedon Glen
Regents Park
CHRISTCHURCH 8051

ORDER #: _____

NAME:	TODAY'S DATE:
SHIPPING ADDRESS:	CITY/ST/ZIP:
PHONE #:	E-MAIL:
DATE OF PURCHASE:	DATE ORDER RECEIVED:

***RETURN POLICY**
Zumba Shop NZ Ltd accepts returns of all regular-priced merchandise within 30 days of receiving your order and provides a full refund, if conditions are met. If you paid for your purchase using a credit card, a refund will be issued back to the account used for that particular purchase. Refunds will be issued within 30 days of receiving the returned item. Each item must be in its original package unopened, or in perfect condition if it is open. For an item to be in perfect condition, it must be unworn, unwashed, and must have no traces of hair, deodorant or makeup, and have tags attached. The Return Form must be included in the return package or a refund cannot be granted. All sale items and accessories purchased are not eligible for a refund. Please ensure that the items are sent back through a traceable and/or insurable method as Zumba Shop NZ Ltd is not responsible for any return packages that are not received. Zumba Shop NZ Ltd reserves the right to limit returns. Please note that the original shipping and handling costs will not be refunded and you are responsible for paying the shipping cost on all returned items, unless the item is defective.

REASON CODES:
PLEASE INDICATE BELOW THE REASON CODE(S) FOR YOUR RETURN OR EXCHANGE. YOU MAY REFER TO EXAMPLE IN RED.

TOO SMALL/ SHORT	TOO LARGE/ LONG	QUALITY/ DISSATISFACTION	ORDER ISSUES
A: Overall B: Neck C: Chest D: Sleeve E: Waist F: Hips G: Length	H: Overall I: Neck J: Chest K: Sleeve L: Waist M: Hips N: Length	O: Defective Fabric P: Defective Sewing Q: Dislike Style R: Dislike Color S: Pricing Issue	T: Wrong Style Sent U: Wrong Color Sent V: Wrong Size Sent W: Arrived Damaged X: See Comments

DEFECTIVE/INCORRECTLY SHIPPED MERCHANDISE
In the rare event that you receive a defective or incorrect item, the new merchandise along with a prepaid return envelope will be shipped to you upon request. Please complete the Return Form to include with the return package. Please make sure to send the defective/incorrect item within 30 days so that you do not get charged for both items. Please ensure that the items are sent back through a traceable and/or insurable method as Zumba Shop NZ Ltd is not responsible for any return packages that are not received. If the received item is not damaged/defective, a \$14.95 shipping amount will be charged.

ITEMS BEING RETURNED

NAME OF ITEM	COLOR	SIZE	REASON CODE
V-Bra Top	Orange	M	C

CLEARANCE / SALE MERCHANDISE
Clearance or sale items may not be returned.

ACCESSORIES
Accessories are non-refundable unless defective.

PRICE ADJUSTMENTS
No price adjustments will be made for customers who purchase Zumbawear items at full price if the same merchandise, at a later date, is offered on sale.

COMMENTS:

IMPORTANT: IF CONDITIONS OF RETURN POLICY ARE NOT MET, ITEMS WILL NOT BE ACCEPTED AND WILL BE RETURNED TO SENDER.